

**Claim
Services
International**



**We are available
24/7/365 by
Phone, Fax or Email
call us toll free at
(800) 531-7775
Fax (800) 532-7775**

www.claimservicesintl.com

**Your total source of
Claim Administration and
Adjusting Services**



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**A COMPLETE PACKAGE
OF CLAIM SERVICES**

WHO WE ARE:

CSI is a national independent claims administrator providing customized claim programs inclusive of investigation, adjustment, and consulting services. We are a certified Women's Business Enterprise and a member of the Women's Business Enterprise National Council (WBENC).



Potential buyer of our services include:

- Self-insured entities
- Captive insurers
- Risk retention groups
- Insurance brokers
- Insurance companies and Re-insurers

We differentiate ourselves from our competition by emphasizing tailored services and expertise. Our claim management system provides you with the valuable feedback created to control risk and mitigate future losses achieving the consistent bottom-line results you have been seeking.



WHAT WE DO:

Expertise & Services

Our prime directive is customer satisfaction! Every relationship begins with listening. We formulate each service agreement with you to ensure mutual understanding. We commit to your specific needs and establish standards to guarantee your satisfaction.

Our Expertise encompasses all lines of claim and corporate exposures:

- Claim related (see Services below)
- Asset protection
- Internal security



Our Services provide cost-effective resolutions including but not limited to:

- Call Center 24/7/365
- Claims Administration
- Quality Control Administration
- Litigation Management
- Claim Consulting
- Asset Protection
- Investigations
- Adjustments
- Activity Checks/Surveillances
- Appraisals: Auto/Heavy Equipment
- Structured Settlement Specialists
- Salvage/Subrogation Handling
- Extensive Data Search Capability
- Information Systems



RELY ON US - ANYTIME - ANYWHERE

HOW WE DO IT:

Reporting - Call Center

Services are available toll free 24/7/365. Assignments and communications may be directed in three ways: Email, Fax and Phone. We will respond to your request(s) without delay.

Claims Administration

We can formulate a claims administration program to manage your exposures. Our process includes a complete package of claim services including Quality Control Administration, Litigation Management and Claim Consulting. All claim administration programs can be bundled or unbundled depending upon your needs.

From the initial first reports to conclusion our process will guarantee a speedy, cost effective resolution. The requirements of each client are paramount and each program is created to your satisfaction.

Asset Protection

We develop and implement strategies to identify, address and resolve internal and external theft issues, diverter and fraud activities, as well as schemes designed to adversely impact corporate results.

Investigations & Adjustments

We provide all necessary services. Contacts are made within (1) one hour of receipt and communications commence with you immediately. We will develop all facts, evaluate exposures, and make appropriate recommendations to you.

Information Systems

You can't afford to be in doubt about your exposures, their causes, and what they are costing you. We answer these questions and more with an advanced, flexible computer system. Our system:

- Can meet your needs
- Can send you reports in a pre-arranged format of your choosing
- Can download information into tables or spreadsheets that you manipulate.
- Can provide reports (over 100 of them) tailor-made to show the information you need to control the claims process.